



windhorse : evolution

Full time vacancy for a Retail Area Manager

Windhorse:evolution is a giftware business aiming to work and trade ethically and make money for Buddhist and social projects around the world.

We are looking for a **Retail Area Manager** who is passionate about retail and our ethos. The successful candidate will have awareness of how to maximize retail sales; good organizational skills; good communication/team-building skills including staff motivation, tact, diplomacy & mediation; merchandising experience; and will be computer literate.

The role includes:

- Providing support & guidance to five or more Store Managers across the Midlands and in Dublin
- Visiting these stores regularly and motivating staff
- Ensuring that training and development needs in the stores are met
- Ensuring efficient running of shops, maximizing of sales, high merchandising and customer service standards and achievement of financial targets
- Overseeing recruitment, performance, appraisal and motivation of shop teams
- Dealing with contractual matters, disputes, grievance & disciplinary cases with guidance from Personnel
- Helping to formulate Retail strategy and promote understanding and compliance with Retail policy
- Managing and delivering projects
- Promoting and maintaining company ethos

You must have 2 years experience of managing teams and 3 years experience of retail work and retail finances. You must also be based either in Cambridge or with ready access to Cambridge, the Midlands and to an airport offering flights to Dublin.

This is a permanent full-time contract from £26,000 pa gross.

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Windhorse please visit: www.windhorsesangha.org