

A SURVEY OF BUDDHISTS

Summarised results from the 2023 survey on the theme of online harmony,
summarised by Dh. Sahamati

Background & Methodology

The survey was open from 20th May to the 11th June 2023.

Invitations were issued to every Order Member outside India who had opted in to the Order Information Service (OIS) - some 1,591 email invitations were despatched.

A small number of “custom invites” were also sent to Order Members *not* on this list who nonetheless wanted to take part.

The email invitations contained a customized web link which contained basic demographic information (gender, years in the Order, age band, whether someone was a preceptor or not). This information was enough to help analyse the broader results across these groups but not enough (with minor exceptions) to *uniquely* identify anyone. The survey itself also asked questions that gathered demographic information – these were voluntary.

The survey received responses in 3 languages:

	Completed	Completion rate
English	533	72%
German	12	100%
Spanish	21	82%
	566	

Where respondents were asked to pick items from a list, the lists were presented in random order to avoid bias in the result (e.g. tending to pick from the top of the list).

Are the results representative of the target audience?

No attempt was made to shape the invite list to gather up/sample answers from specific groups in any proportion – *everyone* outside India who was on the OIS (+ some more) got an invite.

There are 1,722 Order members outside of India – this was the target audience. We received 566 completed responses.

Using an industry-standard 95% “confidence level” this means that our margin of error is 3%.

So, within this degree of certainty, the responses in this report reflect the whole Order (outside of India), **not** just the people who responded - just as an election survey represents how the general population will vote, not just the people who were asked questions in a survey.

What does that mean in everyday terms?

Take one of the question/answers as an example:

“Did you follow 'Threads' before it was paused?”

35% of the responses said “Sometimes”.

Because our margin of error is 3% we can say with 95% certainty that the *actual* number of Order members outside of India who Sometimes followed Threads is in the range 32-38% i.e. 35% +/- 3%.

What does 95% certainty mean? It means that if this survey were repeated 100 times, you'd get these results 95 times.

What's in this summary?

This summary contains the results of the survey on each answer to the simpler questions: ones that required a choice.

If a question has a ★ then it was mandatory and the answers you see are from all 566 completed responses.

Analysis of answers from the questions that solicited commentary or text will be published separately.

The Appendix contains breakdowns of each answer by 'demographic' details.

How should I interpret the results?

A note of caution on interpreting the breakout by categories in the appendix...

An example: of the 566 who replied to the survey the results are split women (51%)/men (49%). So, if I comment, for instance, in Question 2¹ that men outnumbered women as rating this as “Poor” ... it's a fair point because it's a 13% (women) vs 9% (men) split *and* the gender ratio is roughly 50/50.

But, if I was to comment on Question 1² that Order members in the UK & Ireland followed it much more heavily (36% followed it Sometimes/Often) than, say, only 3% in North America... that would be ... misleading: there are simply more Order members in the UK & Ireland.

If it helps, you can see how all the survey respondents are split between categories (Gender, Age etc) in Appendix B.

If you have any queries on how the results were broken down, I'll do my best to answer them at sahamati@cedarblue.net (please put the word “survey” somewhere in the subject line).

¹ “How do you rate your experience of Threads in terms of it supporting Order harmony?”

² Did you follow 'Threads' before it was paused?

Though we have double checked this document, it may contain errors - your help in correcting them will be gratefully received.

1: Did you follow 'Threads' before it was paused? ★

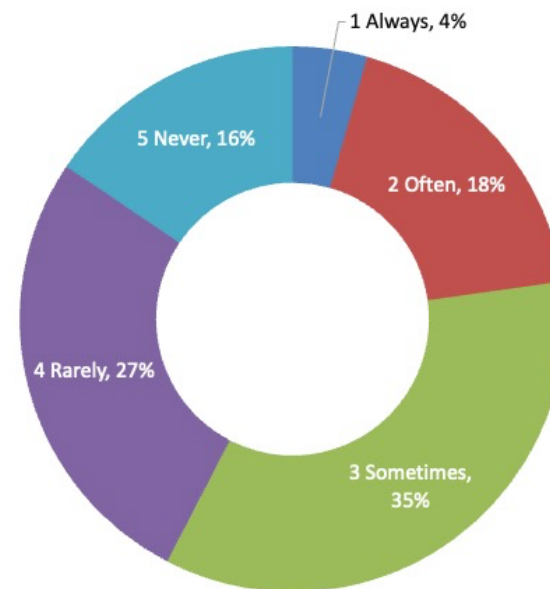
All respondents

All respondents

1 Always	25	4%
2 Often	104	18%
3 Sometimes	197	35%
4 Rarely	152	27%
5 Never	88	16%
566		

Split by Gender

1 Always	4%
Female	2%
Male	2%
2 Often	18%
Female	9%
Male	9%
3 Sometimes	35%
Female	17%
Male	17%
4 Rarely	27%
Female	14%
Male	13%
5 Never	16%
Female	8%
Male	7%



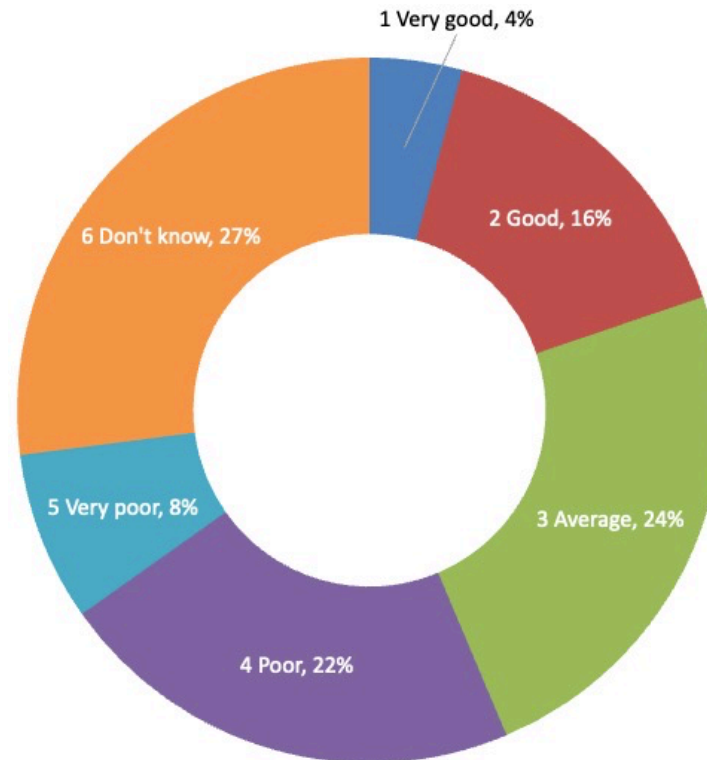
- More than half of the respondents followed Threads at least sometimes before it was paused
- Nearly a quarter followed it Often or Always
- There wasn't much difference between male and female interest in Threads

2: How do you rate your experience of Threads in terms of it supporting Order harmony? ★

All respondents – 566 people

1 Very good	24	4%
2 Good	88	16%
3 Average	135	24%
4 Poor	122	22%
5 Very poor	44	8%
6 Don't know	153	27%
	566	

Split by Gender	
1 Very good	4%
Female	2%
Male	3%
2 Good	16%
Female	7%
Male	8%
3 Average	24%
Female	12%
Male	12%
4 Poor	22%
Female	13%
Male	9%
5 Very poor	8%
Female	3%
Male	5%
6 Don't know	27%
Female	14%
Male	13%



- Just over a quarter of respondents (27%) couldn't/didn't know how they would rate Threads
- Nearly 1 in 3 rated it as Poor/Very Poor (30%) – only 1 in 5 rated it as Good/Very Good (20%)
- Apart from the Don't Knows those rating it Average were the largest single group at 24% - nearly 1 in 4
- The ratings split by gender were broadly similar, although more women rated it as Poor than men. Men outnumbered women as rating it Very Poor.

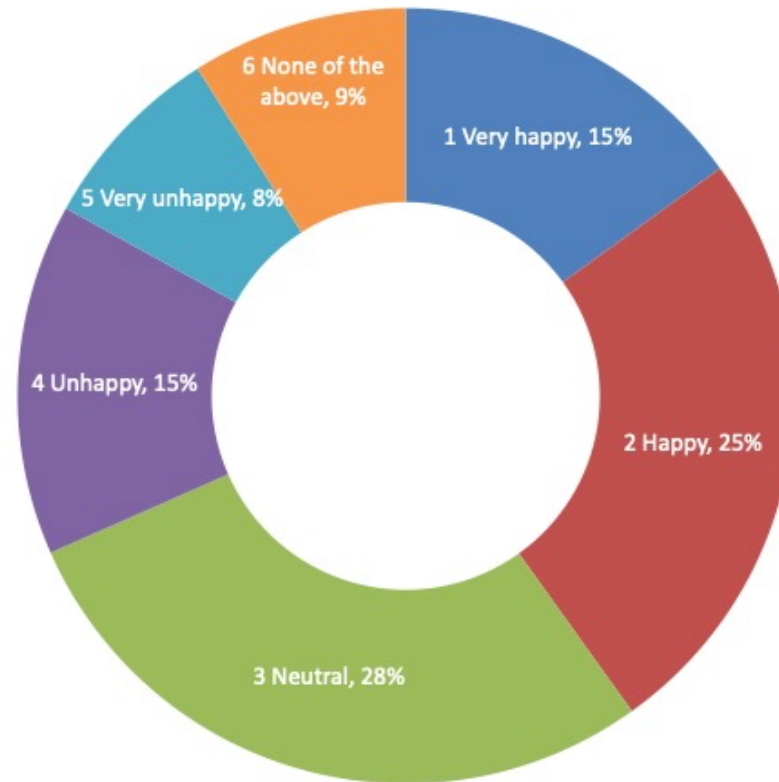
3: What was your response to the pausing of Threads to consult the Order about communication online? ★

All respondents (566)

1 Very happy	85	15%
2 Happy	142	25%
3 Neutral	160	28%
4 Unhappy	83	15%
5 Very unhappy	45	8%
6 None of the above	51	9%

Split by Gender

1 Very happy	15%
Female	9%
Male	6%
2 Happy	25%
Female	13%
Male	12%
3 Neutral	28%
Female	13%
Male	15%
4 Unhappy	15%
Female	7%
Male	8%
5 Very unhappy	8%
Female	4%
Male	4%
6 None of the above	9%
Female	5%
Male	4%



- 40% were either Happy or Very Happy with the pause
- 23% were either Unhappy or Very Unhappy
- Just over 1 in 4 were Neutral
- More women than men were Very Happy with the pause

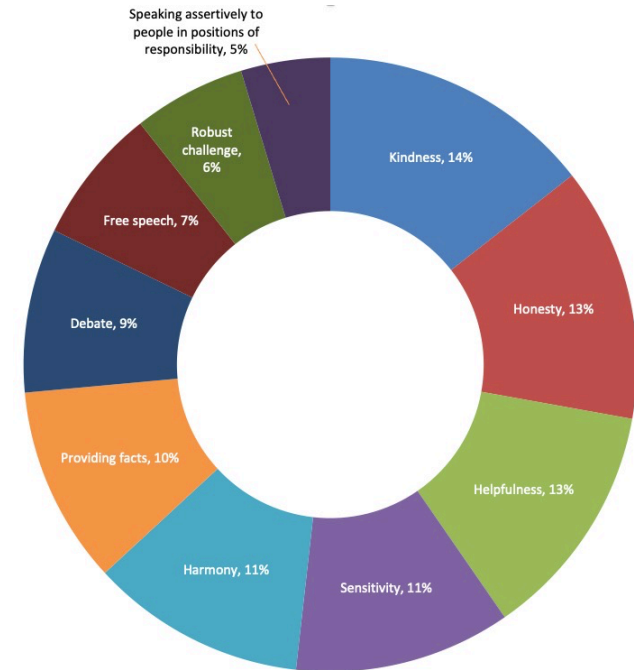
4: Please rank these words/phrases in terms of how important you feel they are to support our ethical communication online?

All respondents - 556

Kindness	14%
Honesty	13%
Helpfulness	13%
Sensitivity	11%
Harmony	11%
Providing facts	10%
Debate	9%
Free speech	7%
Robust challenge	6%
Speaking assertively to people in positions of responsibility	5%

Split by Gender

Kindness		
Female	8%	
Male	7%	
Honesty		
Female	7%	
Male	6%	
Helpfulness		
Female	6%	
Male	6%	
Sensitivity		
Female	6%	
Male	5%	
Harmony		
Female	6%	
Male	6%	
Providing facts		
Female	5%	
Male	5%	
Debate		
Female	4%	
Male	4%	
Free speech		
Female	4%	
Male	4%	
Robust challenge		
Female	3%	
Male	3%	
Speaking assertively to people in positions of responsibility		
Female	2%	
Male	2%	



This question was NOT mandatory but only 10 people declined to answer making the total respondents 556 people

- Harmony (the theme of the survey) was 'outranked' by Helpfulness, Honesty and Kindness
- Word/phrases more obviously associated with discussion and debate (e.g. 'Robust challenge', 'Speaking assertively to people in positions of responsibility') were clearly outweighed by others more associated with 'tone'
- There were no significant differences between the views of men and women, or by time in the Order

6: Have you been negatively impacted by unharmonious communication on Threads? ★

7: Did this put you off contributing to Threads? ★

Only those who said they **were** 'negatively impacted' were then asked the follow up question ...

6: Have you been negatively impacted by unharmonious communication on Threads?

All respondents - 566	
No	55%
Yes	45%

Split by Gender	
No	55%
Female	26%
Male	29%
Yes	45%
Female	25%
Male	20%

- A significant minority (45%) were negatively impacted by unharmonious communication on Threads
- This was more of an issue for women (25%) than men (20%)

7: Did this put you off contributing to Threads??

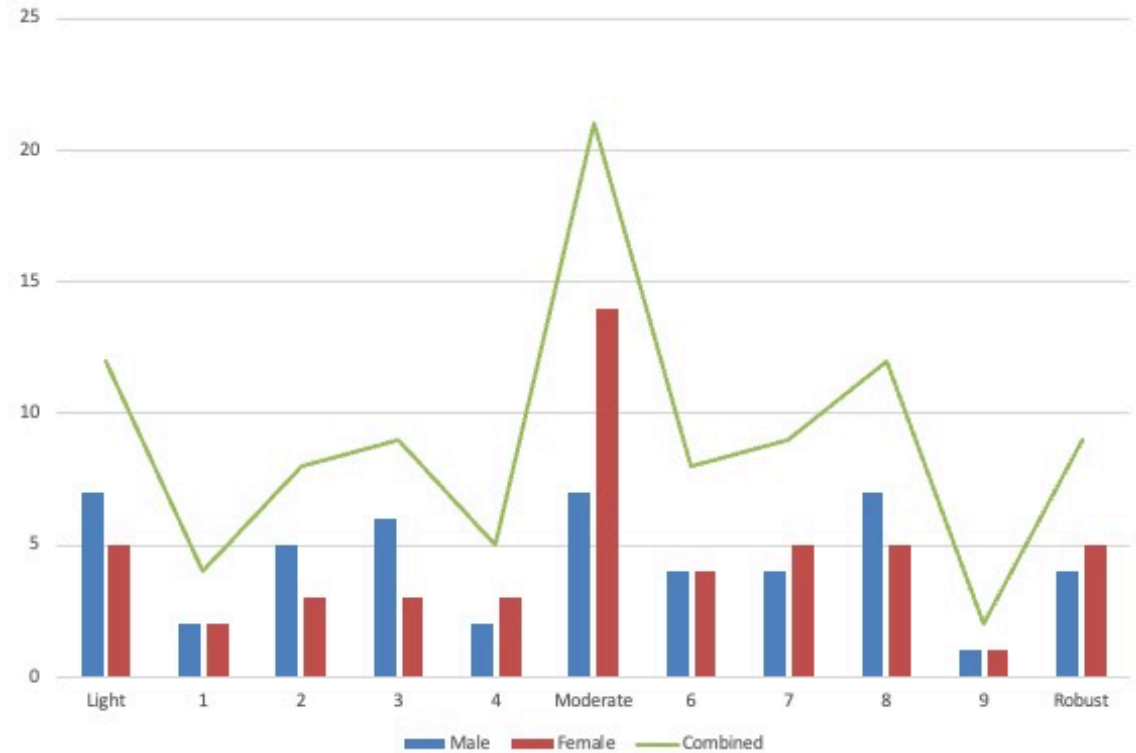
257 respondents	
No	16%
Yes	84%

Split by Gender	
No	16%
Female	7%
Male	9%
Yes	84%
Female	48%
Male	36%

- A large majority (84%) who were 'negatively impacted' were impacted enough to be put off contributing to Threads, nearly half of these women

9: How would you like to see moderation being applied to online Order spaces? ★

All respondents - 566		Split by Gender	
Light touch	12%	Light touch	12%
1	5%	Female	5%
2	8%	Male	7%
3	9%	1	5%
4	5%	Female	2%
Moderate	21%	Male	2%
6	8%	2	8%
7	9%	Female	3%
8	12%	Male	5%
9	2%	3	9%
Robust	9%	Female	3%
		Male	6%
		4	5%
		Female	3%
		Male	2%
		Moderate	21%
		Female	14%
		Male	7%
		6	8%
		Female	4%
		Male	4%
		7	9%
		Female	5%
		Male	4%
		8	12%
		Female	5%
		Male	7%
		9	2%
		Female	1%
		Male	1%
		Robust	9%
		Female	5%
		Male	4%



- A 'moderate' approach was the most popular option – favoured by 21% of respondents with twice as many women as men (14% vs 7%)
- Almost as many (38%) were in favour of a 'lighter' touch (0-4) as a more 'robust' approach (40% choosing 6-10)

10: Of these examples of moderation, which do you think would be helpful? ★

- On this 'mandatory' question, respondents could select as many options as they liked – including an 'Other' option
- The number shown in the chart is the number of 'clicks' each option received from ALL the respondents which, this question being mandatory was 566 people

2 options were favoured by a clear majority:

- Moderators can flag up content not within the guidelines which contributors could then consider re-editing
- An ability to quickly and simply flag up content not within the guidelines – including an explanation of subsequent action taken

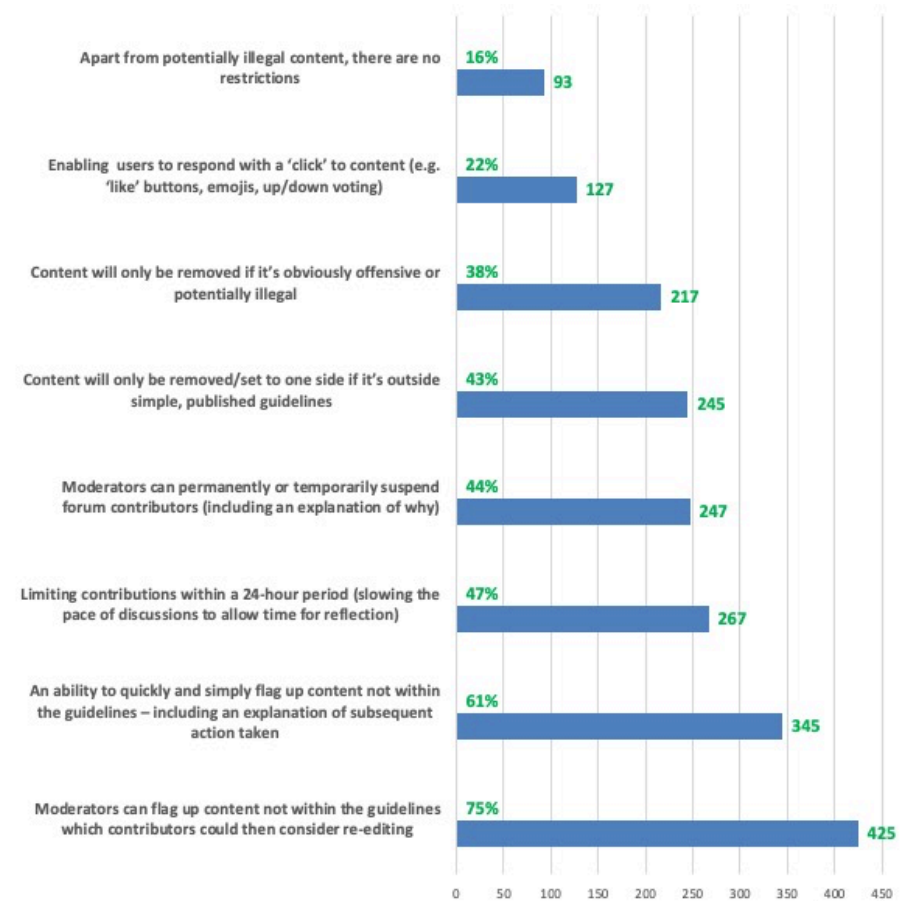
'Voting' options ("respond with a 'click' to content") and a lack of any restrictions (with the exception of illegal content) were a minority interest – only selected on average by 1 in 5 respondents.

How do I interpret the chart?

Take "Content will only be removed/set to one side if it's outside simple, published guidelines" as an example:

245 of the 566 total respondents - 43% - thought this facility would be 'helpful'.

Why 566? Everyone who completed the survey was obliged to answer this question, even if they only selected "Other"...



11: Do you have any examples of organisations that you feel use moderation tools well?

12: Great! Do you have a web link you could share?

11: Do you have any examples of organisations that you feel use moderation tools well?

All respondents

No	92%
Yes	8%

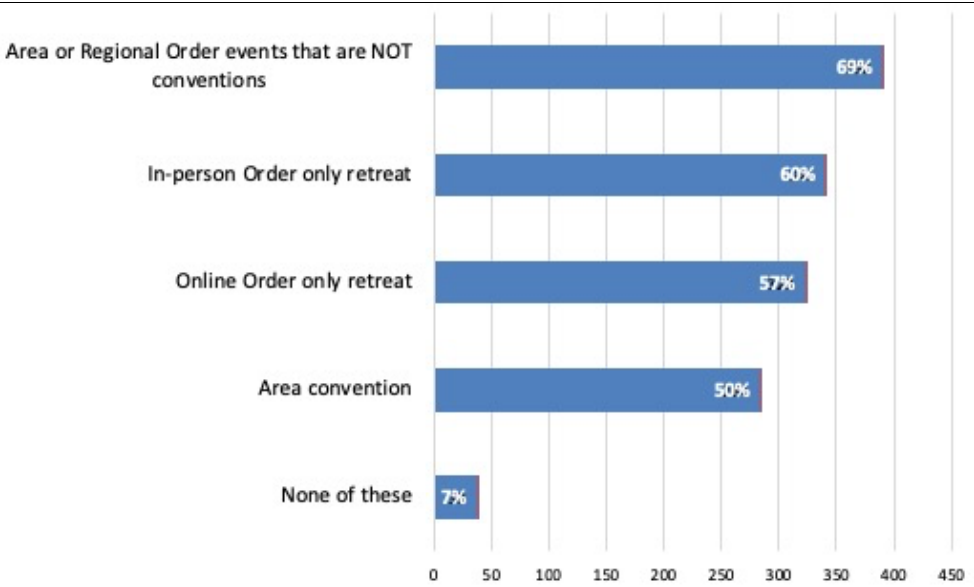
12: Great! Do you have a web link you could share?

We got around 45 suggested examples of forums/groups that might help improve how forums are moderated

14: Which of these have you attended in the last two years?

	Yes	Share of all possible respondents
Area or Regional Order events that are NOT conventions	390	69%
In-person Order only retreat	341	60%
Online Order only retreat	323	57%
Area convention	284	50%
None of these	38	7%

- This was **not** a mandatory question i.e. no one was obliged to answer it but...
- ... all but 4 respondents did select at least one of the answers (which could include “none of these”)
- Most people picked multiple options related to attendance at one of these types of event.



15: Do you regularly attend chapter meetings?

All respondents

Yes	488
No	76

- This was **not** a mandatory question i.e. no one was obliged to answer it ...
- ... 2 respondents skipped the question

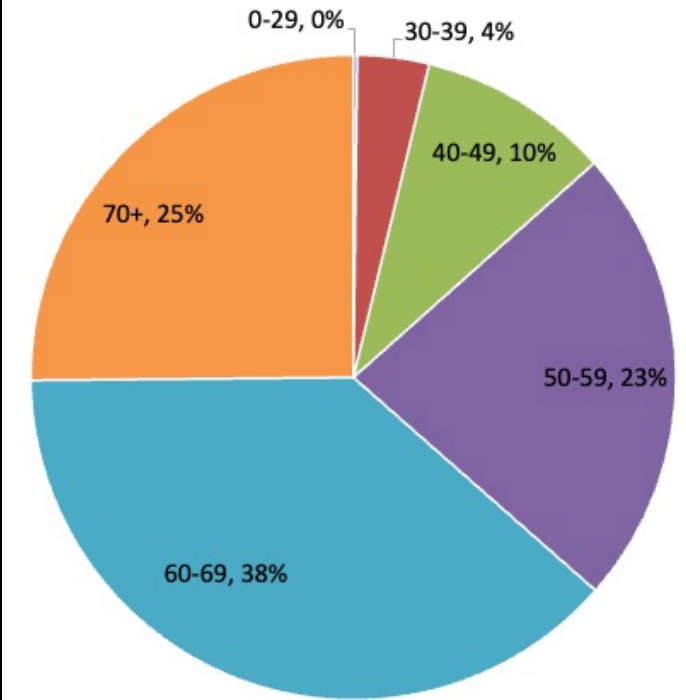
87% of those who responded said they “regularly attend chapter meetings”

Split by Gender

Yes	488
Female	261
Male	227
No	76
Female	27
Male	49

16: Which age band do you belong to?

	0-29	30-39	40-49	50-59	60-69	70+	Total responses
Count of responses							
Female	1	6	20	63	106	71	267
Male		13	31	59	97	62	262
Share of all responding							
Female	0%	2%	7%	24%	40%	27%	
Male	0%	5%	12%	23%	37%	24%	
Total of responses	1	19	51	122	203	133	529
Total share of responses	0.19%	4%	10%	23%	39%	25%	



- This was not a mandatory question but only 5 people declined to answer

18: Although this survey is anonymous, if you would be happy for us to contact you and follow up on any of your comments, please leave your name and email address below

- 272 respondents answered this non-mandatory question

APPENDIX A

Results by:

- Age
- Time in the Order
- Whether someone is a Preceptor
- Region

1: Did you follow 'Threads' before it was paused? ★

Region		Time in the order		Age	
1 Always	4%	1 Always	4%	1 Always	4%
Mainland Europe	1%	0-10 yrs	1%	0-29	0%
South Pacific	0%	11-20 yrs	1%	30-39	0%
Spain & Latin America	0%	21 + yrs	2%	50-59	1%
UK & Ireland	3%	2 Often	18%	60-69	2%
2 Often	18%	0-10 yrs	4%	70+	1%
Mainland Europe	2%	11-20 yrs	6%	2 Often	18%
North America	1%	21+ yrs	8%	30-39	0%
South Pacific	2%	3 Sometimes	35%	40-49	2%
Spain & Latin America	0%	0-10 yrs	12%	50-59	4%
UK & Ireland	13%	11-20 yrs	10%	60-69	6%
Unknown	0%	21+ yrs	13%	70+	6%
3 Sometimes	35%	4 Rarely	27%	3 Sometimes	35%
Mainland Europe	3%	0-10 yrs	10%	0-29	0%
North America	2%	11-20 yrs	8%	30-39	1%
South Pacific	4%	21+ yrs	9%	40-49	3%
Spain & Latin America	2%	5 Never	16%	50-59	8%
UK & Ireland	23%	0-10 yrs	9%	60-69	13%
Unknown	1%	11-20 yrs	3%	70+	9%
4 Rarely	27%	21+ yrs	3%	4 Rarely	27%
Mainland Europe	2%			30-39	1%
North America	1%	Preceptor		40-49	3%
South Pacific	4%	1 Always	4%	50-59	7%
Spain & Latin America	1%	No	3%	60-69	11%
UK & Ireland	17%	Yes	1%	70+	5%
Unknown	1%	2 Often	18%	5 Never	16%
5 Never	16%	No	13%	30-39	1%
Mainland Europe	2%	Yes	6%	40-49	2%
North America	1%	3 Sometimes	35%	50-59	4%
South Pacific	1%	No	25%	60-69	5%
Spain & Latin America	2%	Yes	10%	70+	4%
UK & Ireland	9%	4 Rarely	27%		
Unknown	1%	No	20%		
		Yes	7%		
		5 Never	16%		
		No	13%		
		Yes	2%		

2 How do you rate your experience of Threads in terms of it supporting Order harmony? ★

Preceptor	Region	Time in the Order	Age
1 Very good 4%	1 Very good 4%	1 Very good 4%	1 Very good 4%
No 4%	Mainland Europe 0%	0-10 yrs 0%	40-49 0%
Yes 0%	North America 0%	11-20 yrs 1%	50-59 1%
2 Good 16%	South Pacific 1%	21 + yrs 3%	60-69 1%
No 12%	Spain & Latin America 0%	2 Good 16%	70+ 2%
Yes 4%	UK & Ireland 3%	0-10 yrs 4%	2 Good 16%
3 Average 24%	2 Good 16%	11-20 yrs 5%	0-29 0%
No 16%	Mainland Europe 2%	21 + yrs 6%	30-39 1%
Yes 8%	North America 0%	3 Average 24%	40-49 1%
4 Poor 22%	South Pacific 2%	0-10 yrs 6%	50-59 4%
No 14%	Spain & Latin America 1%	11-20 yrs 8%	60-69 5%
Yes 7%	UK & Ireland 10%	21 + yrs 10%	70+ 4%
5 Very poor 8%	Unknown 1%	4 Poor 22%	3 Average 24%
No 5%	3 Average 24%	0-10 yrs 8%	0-29 0%
Yes 2%	Mainland Europe 3%	11-20 yrs 6%	30-39 1%
6 Don't know 27%	North America 1%	21 + yrs 8%	40-49 2%
No 23%	South Pacific 4%	5 Very poor 8%	50-59 4%
Yes 4%	Spain & Latin America 1%	0-10 yrs 4%	60-69 11%
	UK & Ireland 15%	11-20 yrs 2%	70+ 4%
	Unknown 0%	21 + yrs 2%	4 Poor 22%
	4 Poor 22%	6 Don't know 27%	30-39 1%
	Mainland Europe 2%	0-10 yrs 13%	40-49 2%
	North America 2%	11-20 yrs 7%	50-59 6%
	South Pacific 2%	21 + yrs 7%	60-69 7%
	Spain & Latin America 1%		70+ 5%
	UK & Ireland 15%		5 Very poor 8%
	Unknown 1%		30-39 1%
	5 Very poor 8%		40-49 2%
	Mainland Europe 0%		50-59 2%
	North America 1%		60-69 2%
	South Pacific 1%		70+ 1%
	Spain & Latin America 1%		6 Don't know 27%
	UK & Ireland 5%		30-39 1%
	Unknown 0%		40-49 2%
	6 Don't know 27%		50-59 7%
	Mainland Europe 3%		60-69 10%
	North America 1%		70+ 7%
	South Pacific 3%		
	Spain & Latin America 2%		
	UK & Ireland 17%		
	Unknown 1%		

3: What was your response to the pausing of Threads to consult the Order about communication online? ★

Age band		Time in the Order		Region		
1 Very happy		15%	1 Very happy	15%	1 Very happy	15%
30-39	2%	11-20 yrs	3%	Mainland Europe	1%	
40-49	2%	21+ yrs	5%	North America	1%	
50-59	3%	0-10 yrs	6%	South Pacific	2%	
60-69	6%	2 Happy	25%	Spain & Latin America	0%	
70+	3%	11-20 yrs	8%	UK & Ireland	10%	
2 Happy		25%	21+ yrs	Unknown	0%	
	0%	0-10 yrs	9%	2 Happy	25%	
0-29	0%	3 Neutral	28%	Mainland Europe	2%	
30-39	1%	11-20 yrs	9%	North America	1%	
40-49	2%	21+ yrs	9%	South Pacific	4%	
50-59	6%	0-10 yrs	10%	Spain & Latin America	1%	
60-69	9%	4 Unhappy	15%	UK & Ireland	16%	
70+	7%	11-20 yrs	5%	Unknown	0%	
3 Neutral		28%	21+ yrs	3 Neutral	28%	
30-39	1%	0-10 yrs	3%	Mainland Europe	3%	
40-49	3%	5 Very unhappy	8%	North America	1%	
50-59	8%	11-20 yrs	2%	South Pacific	3%	
60-69	12%	21+ yrs	4%	Spain & Latin America	2%	
70+	5%	0-10 yrs	2%	UK & Ireland	17%	
4 Unhappy		15%	6 None of the above	Unknown	1%	
	0%	11-20 yrs	1%	4 Unhappy	15%	
0-29	0%	21+ yrs	2%	Mainland Europe	2%	
30-39	0%	0-10 yrs	5%	North America	1%	
40-49	1%	Preceptor?				
50-59	4%	1 Very happy	15%	South Pacific	1%	
60-69	5%	No	9%	Spain & Latin America	1%	
70+	4%	Yes	6%	UK & Ireland	10%	
5 Very unhappy		8%	2 Happy	25%	5 Very unhappy	8%
40-49	1%	No	18%	Mainland Europe	0%	
50-59	2%	Yes	7%	North America	0%	
60-69	3%	3 Neutral	28%	South Pacific	0%	
70+	3%	No	21%	Spain & Latin America	2%	
6 None of the above		9%	4 Unhappy	15%	UK & Ireland	5%
	0%	Yes	7%	Unknown	0%	
30-39	0%	5 Very unhappy	8%	6 None of the above	9%	
40-49	1%	No	7%	Mainland Europe	1%	
50-59	2%	Yes	1%	South Pacific	1%	
60-69	3%	6 None of the above	9%	Spain & Latin America	2%	
70+	3%	No	7%	UK & Ireland	5%	
		Yes	2%	Unknown	1%	

4: Please rank these words/phrases in terms of how important you feel they are to support our ethical communication online?

Split by Time in the Order		Providing facts	
Kindness		Mainland Europe	1.1%
Mainland Europe	1.4%	North America	0.5%
North America	0.8%	South Pacific	1.2%
South Pacific	1.6%	Spain & Latin America	0.7%
Spain & Latin America	0.9%	UK & Ireland	6.7%
UK & Ireland	9.4%	Unknown	0.4%
Unknown	0.5%	Debate	
Honesty		Mainland Europe	0.8%
Mainland Europe	1.3%	North America	0.3%
North America	0.7%	South Pacific	0.9%
South Pacific	1.5%	Spain & Latin America	0.4%
Spain & Latin America	0.8%	UK & Ireland	5.9%
UK & Ireland	8.7%	Unknown	0.2%
Unknown	0.4%	Free speech	
Helpfulness		Mainland Europe	0.7%
Mainland Europe	1.3%	North America	0.3%
North America	0.7%	South Pacific	0.6%
South Pacific	1.4%	Spain & Latin America	0.5%
Spain & Latin America	0.8%	UK & Ireland	4.8%
UK & Ireland	8.1%	Unknown	0.2%
Unknown	0.4%	Robust challenge	
Sensitivity		Mainland Europe	0.4%
Mainland Europe	1.1%	North America	0.2%
North America	0.7%	South Pacific	0.6%
South Pacific	1.2%	Spain & Latin America	0.3%
Spain & Latin America	0.6%	UK & Ireland	4.1%
UK & Ireland	7.5%	Unknown	0.2%
Unknown	0.3%	Speaking assertively to people in positions of responsibility	
Harmony		Mainland Europe	0.4%
Mainland Europe	1.0%	North America	0.2%
North America	0.6%	South Pacific	0.4%
South Pacific	1.2%	Spain & Latin America	0.4%
Spain & Latin America	0.7%	UK & Ireland	3.2%
UK & Ireland	7.4%	Unknown	0.1%
Unknown	0.4%		

4: Please rank these words/phrases in terms of how important you feel they are to support our ethical communication online?

Split by Age		Providing facts	
Kindness		0-29	0%
0-29	0%	30-39	0%
30-39	1%	40-49	1%
40-49	1%	50-59	3%
50-59	4%	60-69	4%
60-69	5%	70+	3%
70+	3%	Debate	
Honesty		0-29	0%
0-29	0%	30-39	0%
30-39	1%	40-49	1%
40-49	1%	50-59	2%
50-59	3%	60-69	3%
60-69	5%	70+	2%
70+	3%	Free speech	
Helpfulness		0-29	0%
0-29	0%	30-39	0%
30-39	1%	40-49	1%
40-49	1%	50-59	2%
50-59	3%	60-69	3%
60-69	5%	70+	2%
70+	3%	Robust challenge	
Sensitivity		0-29	0%
0-29	0%	30-39	0%
30-39	0%	40-49	1%
40-49	1%	50-59	1%
50-59	3%	60-69	2%
60-69	4%	70+	1%
70+	3%	Speaking assertively to people in positions of responsibility	
Harmony		0-29	0%
0-29	0%	30-39	0%
30-39	1%	40-49	1%
40-49	1%	50-59	1%
50-59	3%	60-69	2%
60-69	4%	70+	1%
70+	3%		

4: Please rank these words/phrases in terms of how important you feel they are to support our ethical communication online?

Split by Preceptor N/Y?

Kindness

No 11%
Yes 4%

Honesty

No 10%
Yes 3%

Helpfulness

No 9%
Yes 3%

Sensitivity

No 9%
Yes 3%

Harmony

No 8%
Yes 3%

Providing facts

No 8%
Yes 3%

Debate

No 6%
Yes 2%

Free speech

No 6%
Yes 2%

Robust challenge

No 4%
Yes 1%

Speaking assertively to people in positions of responsibility

No 4%
Yes 1%

6: Have you been negatively impacted by unharmonious communication on Threads? ★

Split by Time in the Order		Preceptor?	
No	55%	No	55%
0-10 yrs	20%	Not preceptor	44%
11-20 yrs	15%	Is preceptor	10%
21+ yrs	19%	Yes	45%
Yes	45%	Not preceptor	30%
0-10 yrs	15%	Is preceptor	15%
11-20 yrs	14%		
21+ yrs	16%		
Split by Region		Split by Age	
No	55%	No	55%
Mainland Europe	5%	0-29	0%
North America	2%	30-39	2%
South Pacific	7%	40-49	5%
Spain & Latin America	4%	50-59	12%
UK & Ireland	34%	60-69	22%
Unknown	2%	70+	13%
Yes	45%	Yes	45%
Mainland Europe	4%	30-39	2%
North America	3%	40-49	5%
South Pacific	4%	50-59	12%
Spain & Latin America	2%	60-69	15%
UK & Ireland	31%	70+	11%
Unknown	1%		

Only those who said they **were** 'negatively impacted' were then asked the follow up question ... Question 7...

7: Did this put you off contributing to Threads?

Split by Time in the Order

No	16%
0-10 yrs	4%
11-20 yrs	5%
21+ yrs	6%
Yes	84%
0-10 yrs	30%
11-20 yrs	25%
21+ yrs	30%

Split by Region

No	16%
Mainland Europe	3%
South Pacific	2%
Spain & Latin America	1%
UK & Ireland	9%
Unknown	0%
Yes	84%
Mainland Europe	6%
North America	7%
South Pacific	7%
Spain & Latin America	3%
UK & Ireland	59%
Unknown	2%

Split by Preceptor

No	16%
Not preceptor	11%
Is preceptor	5%
Yes	84%
Not preceptor	55%
Is preceptor	29%

Split by Age

No	16%
50-59	5%
60-69	5%
70+	5%
Yes	84%
30-39	4%
40-49	11%
50-59	21%
60-69	28%
70+	19%

9: How would you like to see moderation being applied to online Order spaces? ★

Split by Time in the Order		Split by preceptor N/Y	
0	12%	0	12%
0-10 yrs	4%	No	10%
11-20 yrs	3%	Yes	2%
21+ yrs	5%	1	5%
1	5%	No	4%
0-10 yrs	2%	Yes	1%
11-20 yrs	1%	2	8%
21+ yrs	2%	No	6%
2	8%	Yes	2%
0-10 yrs	2%	3	9%
11-20 yrs	1%	No	7%
21+ yrs	5%	Yes	2%
3	9%	4	5%
0-10 yrs	3%	No	3%
11-20 yrs	2%	Yes	2%
21+ yrs	3%	5	21%
4	5%	No	16%
0-10 yrs	1%	Yes	5%
11-20 yrs	2%	6	8%
21+ yrs	2%	No	5%
5	21%	Yes	3%
0-10 yrs	8%	7	9%
11-20 yrs	8%	No	7%
21+ yrs	6%	Yes	2%
6	8%	8	12%
0-10 yrs	2%	No	8%
11-20 yrs	3%	Yes	4%
21+ yrs	3%	9	2%
7	9%	No	1%
0-10 yrs	4%	Yes	1%
11-20 yrs	3%	10	9%
21+ yrs	2%	No	7%
8	12%	Yes	2%
0-10 yrs	5%		
11-20 yrs	2%		
21+ yrs	5%		
9	2%		
0-10 yrs	1%		
11-20 yrs	0%		
21+ yrs	1%		
10	9%		
0-10 yrs	5%		
11-20 yrs	2%		
21+ yrs	2%		

9: How would you like to see moderation being applied to online Order spaces?

Split by Region			
0	12%	6	8%
Mainland Europe	1%	Mainland Europe	1%
North America	0%	North America	0%
South Pacific	1%	South Pacific	2%
Spain & Latin America	1%	Spain & Latin America	0%
UK & Ireland	9%	UK & Ireland	5%
Unknown	0%	7	9%
1	5%	Mainland Europe	1%
Mainland Europe	1%	North America	1%
North America	0%	South Pacific	1%
South Pacific	1%	Spain & Latin America	1%
Spain & Latin America	0%	UK & Ireland	5%
UK & Ireland	3%	8	12%
2	8%	Mainland Europe	2%
Mainland Europe	1%	North America	1%
North America	0%	South Pacific	1%
South Pacific	0%	Spain & Latin America	1%
Spain & Latin America	0%	UK & Ireland	8%
UK & Ireland	6%	Unknown	0%
Unknown	1%	9	2%
3	9%	North America	0%
Mainland Europe	1%	UK & Ireland	1%
North America	0%	Unknown	0%
South Pacific	1%	10	9%
Spain & Latin America	1%	Mainland Europe	1%
UK & Ireland	5%	North America	1%
Unknown	0%	South Pacific	0%
4	5%	Spain & Latin America	1%
Mainland Europe	1%	UK & Ireland	6%
North America	0%	Unknown	1%
South Pacific	0%		
Spain & Latin America	0%		
UK & Ireland	3%		
Unknown	0%		
5	21%		
Mainland Europe	2%		
North America	2%		
South Pacific	3%		
Spain & Latin America	1%		
UK & Ireland	12%		
Unknown	1%		

9: How would you like to see moderation being applied to online Order spaces? ★

Split by Age			
0	12%	6	8%
	0.18%	30-39	0.18%
0-29	0.18%	40-49	0.18%
30-39	0.35%	50-59	2.65%
40-49	0.53%	60-69	3.00%
50-59	2.47%	70+	2.12%
60-69	4.24%	7	9%
70+	4.24%	30-39	0.71%
1	5%	40-49	1.41%
40-49	0.88%	50-59	2.47%
50-59	0.53%	60-69	2.47%
60-69	2.12%	70+	2.30%
70+	1.24%	8	12%
2	8%		0.53%
0-29	0.18%	30-39	0.71%
30-39	0.53%	40-49	1.24%
40-49	0.35%	50-59	2.30%
50-59	2.12%	60-69	5.30%
60-69	2.83%	70+	2.30%
70+	1.77%	9	2%
3	9%	30-39	0.18%
	0.18%	40-49	0.18%
30-39	0.35%	50-59	0.18%
40-49	0.71%	60-69	0.88%
50-59	2.47%	70+	0.18%
60-69	3.18%	10	9%
70+	1.94%	30-39	0.35%
4	5%	40-49	2.30%
50-59	1.59%	50-59	1.94%
60-69	1.77%	60-69	2.65%
70+	1.41%	70+	1.77%
5	21%		
30-39	0.53%		
40-49	2.12%		
50-59	5.12%		
60-69	8.83%		
70+	4.59%		

10: Of these examples of moderation, which do you think would be helpful? ★

Split by Gender

Moderators can flag up content not within the guidelines which contributors could then consider re-editing	
Female	40%
Male	35%
An ability to quickly and simply flag up content not within the guidelines – including an explanation of subsequent action taken	
Female	33%
Male	28%
Limiting contributions within a 24-hour period (slowing the pace of discussions to allow time for reflection)	
Female	24%
Male	23%
Moderators can permanently or temporarily suspend forum contributors (including an explanation of why)	
Female	22%
Male	22%
Content will only be removed/set to one side if it's outside simple, published guidelines	
Female	22%
Male	21%
Content will only be removed if it's obviously offensive or potentially illegal	
Female	19%
Male	19%
Enabling users to respond with a 'click' to content (e.g. 'like' buttons, emojis, up/down voting)	
Female	13%
Male	10%
Apart from potentially illegal content, there are no restrictions	
Female	9%
Male	8%

10: Of these examples of moderation, which do you think would be helpful? ★

Split by Time in the Order

Moderators can flag up content not within the guidelines which contributors could then consider re-editing

0-10 yrs	26%
11-20 yrs	22%
21+ yrs	28%

An ability to quickly and simply flag up content not within the guidelines – including an explanation of subsequent action taken

0-10 yrs	25%
11-20 yrs	17%
21+ yrs	20%

Limiting contributions within a 24-hour period (slowing the pace of discussions to allow time for reflection)

0-10 yrs	18%
11-20 yrs	14%
21+ yrs	16%

Moderators can permanently or temporarily suspend forum contributors (including an explanation of why)

0-10 yrs	18%
11-20 yrs	11%
21+ yrs	14%

Content will only be removed/set to one side if it's outside simple, published guidelines

0-10 yrs	17%
11-20 yrs	13%
21+ yrs	13%

Content will only be removed if it's obviously offensive or potentially illegal

0-10 yrs	13%
11-20 yrs	11%
21+ yrs	14%

Enabling users to respond with a 'click' to content (e.g. 'like' buttons, emojis, up/down voting)

0-10 yrs	10%
11-20 yrs	7%
21+ yrs	6%

Apart from potentially illegal content, there are no restrictions

0-10 yrs	7%
11-20 yrs	5%
21+ yrs	5%

10: Of these examples of moderation, which do you think would be helpful? ★

Split by Preceptor N/Y

Count of Moderators can flag up content not within the guidelines which contributors could then consider re-editing

No 53%
Yes 22%

Count of An ability to quickly and simply flag up content not within the guidelines – including an explanation of subsequent action taken

No 45%
Yes 16%

Count of Limiting contributions within a 24-hour period (slowing the pace of discussions to allow time for reflection)

No 34%
Yes 13%

Count of Moderators can permanently or temporarily suspend forum contributors (including an explanation of why)

No 33%
Yes 11%

Count of Content will only be removed/set to one side if it's outside simple, published guidelines

No 32%
Yes 11%

Count of Content will only be removed if it's obviously offensive or potentially illegal

No 29%
Yes 9%

Count of Enabling users to respond with a 'click' to content (e.g. 'like' buttons, emojis, up/down voting)

No 19%
Yes 4%

Count of Apart from potentially illegal content, there are no restrictions

No 14%
Yes 2%

10: Of these examples of moderation, which do you think would be helpful? ★

Split by Age

Count of Moderators can flag up content not within the guidelines which contributors could then consider re-editing

0-29	0.4%
30-39	3.0%
40-49	7.2%
50-59	20.0%
60-69	26.0%
70+	17.8%

Count of An ability to quickly and simply flag up content not within the guidelines – including an explanation of subsequent action taken

0-29	0.4%
30-39	3.2%
40-49	6.7%
50-59	16.1%
60-69	22.8%
70+	11.3%

Count of Limiting contributions within a 24-hour period (slowing the pace of discussions to allow time for reflection)

0-29	0.2%
30-39	2.3%
40-49	5.5%
50-59	12.0%
60-69	17.1%
70+	9.5%

Count of Moderators can permanently or temporarily suspend forum contributors (including an explanation of why)

0-29	0.2%
30-39	2.1%
40-49	6.0%
50-59	10.8%
60-69	15.7%
70+	8.1%

Count of Content will only be removed/set to one side if it's outside simple, published guidelines

0-29	0.4%
30-39	2.3%
40-49	4.6%
50-59	11.3%
60-69	16.1%
70+	8.5%

Count of Content will only be removed if it's obviously offensive or potentially illegal

0-29	0.2%
30-39	1.1%
40-49	3.0%
50-59	8.3%
60-69	14.7%

70+	10.6%
Count of Enabling users to respond with a 'click' to content (e.g. 'like' buttons, emojis, up/down voting)	
<hr/>	
0-29	0.2%
30-39	1.6%
40-49	2.1%
50-59	6.7%
60-69	7.4%
70+	4.2%

Count of Apart from potentially illegal content, there are no restrictions

0-29	
30-39	0.9%
40-49	1.9%
50-59	4.9%
60-69	4.9%
70+	3.2%

APPENDIX B

Split of all respondents by:

- Whether someone is a Preceptor
- Age
- Time in the Order
- Region
- Gender

The following may be of some use in interpreting the breakdowns in Appendix A.

The figures below are a breakdown of the 566 Order members *who responded to the Survey*. They are **not** a breakdown of the order as a whole.

Preceptors	Count	Share
No	421	74%
Yes	145	26%

Age bands	Count	Share
Unknown	5	1%
0-29	2	0%
30-39	22	4%
40-49	56	10%
50-59	135	24%
60-69	211	37%
70+	135	24%

Time in the Order	Count	Share
0-10 yrs	203	36%
11-20 yrs	160	28%
21+ yrs	203	36%

Region	Count	Share
Mainland Europe	55	10%
North America	28	5%
South Pacific	63	11%
Spain & Latin America	33	6%
UK & Ireland	370	65%
Unknown	17	3%

Gender	Count	Share
Female	289	51%
Male	277	49%